

ISLE OF ANGLESEY COUNTY COUNCIL <u>Scrutiny Report Template</u>	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11 March 2020
Subject:	Progress report on the delivery of the Wellbeing Plan for the Gwynedd and Anglesey Public Service Board
Purpose of the Report:	To submit a progress report on the work of the Anglesey and Gwynedd Public Service Board
Scrutiny Chair:	Cllr Gwilym O Jones
Portfolio Member(s):	Cllr Llinos Medi
Head of Service:	Not relevant
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Local Members:	Not relevant to any specific Ward

1 – Recommendation/s

It is requested that the Scrutiny Committee notes:

1. the progress of the work of the Public Service Board

2 - Link to Council Plan / Other Corporate Priorities

The Isle of Anglesey County Council is committed to the principles within the Well-being of Future Generations (Wales) Act 2015. The Council provides a range of services which will fulfil its individual well-being objectives, as well as contributing to supporting the well-being objectives of the Public Service Board.

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

- 3.1** Impact the Wellbeing Plan has on individuals and communities
- 3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality.
- 3.3** A look at any risks
- 3.4** Scrutiny taking a performance monitoring or quality assurance role
- 3.5** Looking at plans and proposals from a perspective of:
 - Long term
 - Prevention

- Integration
- Collaboration
- Involvement

4 - Key Scrutiny Questions

1. How does the Public Service Board measure the quality of its work and performance in terms of achieving the objectives as outlined in the Wellbeing Plan?
2. To what extent is the pace of implementing the Board's work streams adequate?
3. What are the main risks and challenges in terms of achieving the objectives of the Wellbeing Plan, and how do you go about mitigating these risks?
4. To what extent does the robust support from partners who are members of the Board contribute towards achieving the wellbeing objectives?
5. What practical steps will the Board be undertaking to integrate their priorities into plans and strategies of other public bodies?

5 - Background / Context

5.1 Introduction and context

5.1.1 The aim of the Well-being of the Future Generations Act (2015) is to improve the economic, social, environmental and cultural well-being of Wales. The Act highlights seven well-being goals and five ways of working in order to give public bodies a common purpose.

5.1.2 The Gwynedd and Anglesey Public Services Board was established in 2016, in accordance with the Well-being of Future Generations (Wales) Act 2015. The decision made by the Anglesey Executive at the time was to establish a Public Services Board. (PSB) for Anglesey which would *collaborate* with Gwynedd's Public Services Board.

5.1.3 The PSB's Well-being Assessment for the Anglesey well-being areas was published in May 2017 and, following a series of engagement and consultation sessions, the Well-being Plan was published in 2018. The Well-being Plan confirms the two objectives and six priority fields for which it was agreed that the Board could collaborate in order to ensure the best results for the residents of Gwynedd and Anglesey. Therefore, priority areas relevant to both Counties were agreed upon and the PSB will respond to these matters jointly across both Counties.

5.2 An update on the progress of the sub-groups

5.2.1 The PSB agreed on priority areas to achieve 2 objectives of the Wellbeing Plan. Four sub-groups have been established to undertake the work:

5.2.2 Objective 1 - Communities which thrive and are prosperous in the long-term

The Priority	Progress made by the Public Services Board	Proposed timescale
<p>The Welsh Language: We will work together to increase the use of the Welsh Language within public bodies in Gwynedd and Anglesey. We will promote the use of Welsh as the preferred language of communication between public bodies across both counties.</p>	<p>The Welsh language sub-group was established by the Public Services Board in June 2018. It was emphasised in the Well-being Plan that bilingual provision was inconsistent across public services in Gwynedd and Anglesey.</p> <p>The PSB share the Welsh Government's long-term vision of reaching a million Welsh speakers by 2050 and considers that increasing the use of the Welsh language within public bodies, as well as identifying strategic gaps to be highlighted and contributing to such discussions, contributes to the prosperity of the Welsh language.</p> <p>One of the first actions for the sub-group was to participate in the 'Arfer' project (that deals with psychology of behavior). The Arfer project has already been trialled by Bangor University and there was an increase in the use of the Welsh language in the workplace, and confidence in</p>	<p>The timescale for completion and presenting the toolkit to Anglesey is March 2021.</p>

		<p>using the language. It is believed that introducing the project to Board partners will assist the Language Sub-group respond to the priority of the Well-being Plan, which is: to increase use of the Welsh language. Baseline data will be established and the sub-group will report back on the progress of the project at regular intervals. Anglesey County Council is one of the partners participating in the scheme, in particular one department of the Children’s Services, of Social Services.</p> <p>A discussion was held at the PSB meeting in December 2019 for the sub-group to consider setting up a project to look specifically at how to promote and encourage the use of Welsh in reception areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion.</p> <p>The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai.</p>	
	<p>The Priority</p>	<p>Progress made by the Public Services Board</p>	<p>Proposed timescale</p>
	<p>The impact of climate change on the wellbeing of our communities: We will work together locally to mitigate the effects of</p>	<p>The climate change sub-group has been established and is focusing on working together to mitigate the impact of climate change on our communities. We know that our climate is changing and</p>	

	<p>climate change on our communities.</p>	<p>will continue to do so – causing sea levels to rise and more extreme weather events such as flooding. This will impact on the well-being of communities and the services provided. The subgroup has identified the need to educate, work in collaboration and empower our communities in order to prepare them for the current challenges of climate change and those we will face in the future, rather than treating extreme weather events as a major surprise. It is an opportunity for the Gwynedd and Anglesey PSB to be at the forefront in Wales; and set an example by following a different and collective approaches to the adaptation to climate change.</p> <p>A workshop on climate change adaptation was organised by the subgroup in February 2020 to discuss the communities that would benefit from climate adaptation schemes, giving consideration to previous local and regional plans on adaptation, considering possible approaches to dealing with Issues such as engagement with our communities across the North Wales region. Part 1 of the workshop has been held and a further workshop will be held during March 2020. Representation from the Highways Department of the Isle of Anglesey County Council contributed to the discussion. The findings of the workshop and recommendations on the</p>	
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		proposed way forward will be presented to the PSB in June 2020.	June 2020
	The Priority	Progress made by the Public Services Board	Proposed timescale
	<p>Homes for local people- We will work with the housing sector to ensure more suitable and affordable housing in the right places to meet local needs. We will work together to ensure that homes are of a high quality that meets the needs of residents "</p>	<p>The Homes sub group has been established which includes representation from the Isle of Anglesey County Council, Gwynedd Council, Snowdonia National Park and Adra. The homes sub-group agrees the project's direction, and measures and monitors progress. Another group has been formed to support the sub-group which is the innovative technical group. There is a wider representation on the group including housing associations, Ynys Môn and Gwynedd Councils, Snowdonia National Park and Natural Resources Wales. The purpose of this group is to evaluate innovative housing models, contribute to the site evaluation exercise and contribute to the proposed business cases.</p> <p>A project manager has been appointed to lead the work of the sub-group for a period of one year, and for one a day of the week. The post is funded by Gwynedd Council, the Isle of Anglesey County Council and Adra. A revised action plan will be submitted to the Board on 6th March, for consideration and approval. The activity currently being addressed by the above groups is:</p> <ul style="list-style-type: none"> ▪ Continuation of the site evaluation exercise by the 	<p>A decision on the potential sites and funding arrangements to be sought by June 2020.</p>

	<p>Board's partners, for innovative housing developments</p> <ul style="list-style-type: none"> ▪ Discussion to be helds with the chief executives of the partners about the funding options for the developments. 	
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The Priority	Progress made by the Public Services Board	Proposed timescale
<p>The impact of poverty on the wellbeing of our communities- We will develop a detailed understanding of how poverty affects our areas and seek to ensure that the work undertaken in the field across public bodies is more effective in mitigating long term impact.</p>	<p>During 2019 the PSB had a subgroup leading on the poverty priority, but the group has not met for some months now. It was agreed during the PSB meeting in June 2019 that the work taking place in the area of ' poverty ' by the two local authorities needs to be considered first before considering how we as a Board can add value. Both authorities will be presenting updates on the poverty work during the meeting on 6th March 2020.</p> <p>The PSB support team has continued to address poverty issues. North Wales PSB officers have commissioned Glyndŵr University to undertake a study on transport, and in particular barriers facing individuals across</p>	

		<p>the region, that prevent individuals from reaching work locations or training organisations. This particular research was seen as important as the poorest population among us often have to settle in areas that offer fewer services and facilities, barriers to public transport. The study will improve our understanding of the impact of poverty on our communities, and will be particularly relevant to what was noted during the period of the well-being assessments (2017) that one of the factors our residents would change in their area would be public transport and creating more jobs. The final report will be shared with members of the PSB in June 2020.</p> <p>In addition to the study on transport Barriers – the North Wales PSB officers have also commissioned Gwynedd Council’s research team to undertake an equalities study. This study was commissioned in order to gain a better understanding of equality at a local level particularly on the issues covered in the report "is Wales fairer?" (Equality</p>	<p>June 2020</p>
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		<p>and Human Rights Commission, 2018). The report makes reference to the impact of poverty and deprivation on the lives of our residents and on their well-being. An example is educational attainment. The equality report also refers to households that are less likely to have access to a car-and this inevitably has a significant impact on people living in rural areas, and proves to be a barrier in many respects (the transport study will explore this further).</p> <p>Following the next meeting of the PSB on 6th March it is anticipated that the future and form of the poverty subgroup will be confirmed.</p>	
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5.2.3 The two priority areas of ' health and care of adults ' and ' the welfare and achievement of children and young people' contribute towards Objective 2. It was agreed to establish one sub-group to address the two priorities – The West integrated Health and Social Care Group.

5.2.4 Healthy and independent residents with a good quality of life

The Priority	Progress made by the Public Services Board	Proposed timescale
Health and care of adults: we will work with the Regional Partnership	The integrated health and Social Care sub-group has been established and has	The project’s timescale will be agreed following the workshop.

	<p>Board to ensure that the services planned for the older population meet local needs. We will collaborate locally to plan a wide range of preventative activities for adults to enable them to live healthy and independent lives.</p> <p>The welfare and achievement of children and young people: we will plan preventative services and activities together to support families before the need for intensive services arises. We will encourage children, young people and families to improve their health so they can live healthily and independently within their communities in the long term .</p>	<p>confirmed the following purpose of ' helping individuals to live their lives as they wish and when there is a need for health or care intervention we will provide the relevant support so that they can return to the desired life'. This vision fits with the Welsh government's strategy ' a Healthier Wales ' which has the strategic vision of service development, and the need to transform the way we work to support individuals within our communities.</p> <p>During the initial sub-group meeting It was agreed that sub-groups were required to work on specific issues: children, adults, learning disabilities and mental health.</p> <p>This project is important to the communities of Gwynedd and Ynys Môn for the following reasons:</p> <ul style="list-style-type: none"> ▪ Responds to demographic changes - aging population ▪ Responding to issues such as childhood obesity, this has health implications in the short and long term, it will also implications on public spending 	
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		<ul style="list-style-type: none"> ▪ The sustainability of our health system ▪ The need to develop a preventative model ▪ Recognise the need to work on a range of factors that influence health and well-being (including education, housing, well-being, homelessness, economic growth, regeneration, leisure and the environment). <p>In relation to the transformation bids transformation teams have been set up to support each of the 8 Community Resource Team (CRT) areas, in order to support the work of looking at the relationship between hospitals and the CRT.</p> <p>In relation to the learning disabilities Work-stream work is underway in Anglesey with pooled budgets to strengthen the learning disability services. It is a small joint project of joint commissioning between the Isle of Anglesey County Council and the health board and it is hoped that it can develop over the period of the grant and beyond. In doing so it is expected that it will lead to stronger joint commissioning and supporting employees to</p>	
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		<p>be able to work more flexibly within the funding allocated. The anticipated timescale for starting the work is June 2020 with further steps to follow during the period of the transformation work.</p>	
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5.3 Delivery

5.3.1 The four sub-groups noted above are accountable to the Public Services Board in relation to delivering any work commissioned. The sub-group leaders are expected to report back on progress every quarter to the Gwynedd and Anglesey Public Services Board. The period of delivering the objectives will be an opportunity for PSB partners to show their willingness and commitment to working collaboratively and innovatively on achievable plans.

5.3.2 The PSB acts in accordance with seven principles, namely the five national sustainable development principles noted above, together with two which have been added by the Board, namely 'The Welsh language' and 'Equality'. This means taking action in a way which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

5.3.3 In order to respond to the timetable within the Well-being of Future Generations Act the PSB will publish an annual report by July 2020. The PSB will submit the annual report to the Anglesey Scrutiny Committee for comments and observations.

5.4 Scrutiny Arrangements

5.4.1 The Board's work will be checked regularly by the Scrutiny Committees of Gwynedd Council and the Isle of Anglesey County Council. The PSB will prepare an annual report to set out progress as it seeks to deliver the well-being objectives. A copy of every annual report will be sent to Welsh Ministers, the Commissioner, the Auditor General for Wales and the councils' scrutiny committees.

5.4.2 The well-being act and the associated national guidance¹ set out 3 main roles for local authority's scrutiny committees in providing democratic accountability to the public services Board:

- Review of the governance arrangements of the PSB
- Acting as statutory consultees on the well-being assessment and well-being plan
- Monitoring progress on the PSBs implementation of the well-being plan.

5.4.3 The Public Services Board is currently subject to scrutiny by the designated Scrutiny Committees of Gwynedd and Anglesey local authorities. At the establishment of the PSB it was agreed that a joint scrutiny panel between the two counties would be developed to undertake this work across Gwynedd and Anglesey. Scrutiny Officers across both counties have appraised the options of carrying on with current arrangements or establishing a joint scrutiny panel. They came to the conclusion that a panel wouldn't be established at this stage, but rather concentrate on aligning timetables and scrutiny arrangements across the two counties. The arrangements can be reviewed again in due course.

5.5 Resources

5.5.1 Management and administrative support for the Board is provided by the Isle of Anglesey County Council and Gwynedd Council.

5.5.2 Resources for delivering the work of the sub-groups will be the responsibility of all statutory members equally. The contributions will be agreed and reviewed by the Board as and when necessary.

5.6 Risk Management

5.6.1 The Board manages risks in relation to projects and the work of the sub-groups, to ensure that they operate in accordance with the well-being plan and the specified timetable. It is anticipated that the board's risk register will be managed in line with the five ways of working.

6 – Equality Impact Assessment [include impact on the Welsh language]

6.1 The delivery sub-groups will prepare equality and language impact assessments, where appropriate, in line with their implementation plans. The impact assessments will be live documents which will change and evolve alongside the delivery work.

7 - Financial Implications

¹ Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards

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8 - Appendices

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| 1. The Risk Register of the Public Services Board |
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9 - Background Papers (please contact the Report author for any further information):
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| 1. Gwynedd and Anglesey Well-being Plan |
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Appendix 1

Risks associated with the work of the Public Services Board for Gwynedd and Anglesey

Statutory guidance from the Welsh Government on the well-being of future Generations (Wales) Act 2015 (Part 3: Change required) suggests that the Board should consider the five ways of working to manage risks:

"There will be long-term risks that will affect the delivery of your services but also the communities that you are working to improve. Use the well-being goals and the five ways of working to consider what risks you may be subject to in the short, medium and long term, together with the steps to ensure they are well managed".

It is therefore proposed that the Public Service Board's risk register includes both management measures and actions that are aligned with the five ways of working:

Five ways of working:

- **Involving** our communities and residents in planning services for the future
- Working with others in a **collaborative** way to find sustainable Solutions
- Looking to the **long term** and working together on planning the services that will be needed for the future.
- We will seek to **integrate** services if evidence shows that it will deliver the best outcomes for our communities.
- We will use data to identify and understand the future problems facing our communities and develop and implement **preventative** plans.

The risk register will be a live document and will be developed over time.

Ref.	Level	Risk	Current mitigation actions
R1	Sub-group	Lack of resources and capacity to drive the work of the subgroups. Further risk of non-delivery and failure to achieve key milestones	The Board has asked the sub-groups to submit a business case for resources/commissioning work, in order to assist the Board with its decision. However, it is expected that in the first instance the sub-groups will hold the discussion about the resources that they too could contribute before submitting a business case to the Board. It is also emphasised that the Board is expected to work innovatively and in Partnership.
R2	Sub-group	Lack of attendance and dedication by subgroup members. Associated with risk R1.	Following the period of establishing the sub-groups, the sub-groups have now moved to focus on elements of delivery.

			In order to maintain the momentum in the subgroups clear and tangible outputs will be developed and the role and responsibility of sub-group members will be defined.
R3	Board	Failure to engage with our residents and communities on specific and key points of delivery	<p>Engaging with the people of Anglesey and Gwynedd and gaining a true understanding of their needs is an important element of the five ways of working.</p> <p>The engagement work related to the well-being assessments involved dividing the counties into well-being areas and it is possible to analyse the data based on these well-being areas, which provide data at a local level to the PSB.</p> <p>We will continue to engage with our residents on specific points. We will work with the key partners of the PSB and their communication teams to effectively engage, in line with the National Principles for Public engagement.</p>
R4	Board	Failure to meet our duties under the Equality Act 2010 particularly in the areas of impact assessments in delivering change that affects our residents and communities.	The Public services Board support team has already given consideration and recognised the need for impact assessments (e.g. language and equality) and assessments will be developed and used when the board engages with our communities on specific points and on updating the well-being assessments. In addition impact assessments will be used when projects are submitted by the sub-groups to change Policy / services